

JOINT CONSULTATION MEETING
Between
ST LEGER HOMES of DONCASTER
And
THE STANDING JOINT COMMITTEE
Of the
DONCASTER FEDERATION of the TENANTS and RESIDENTS
ASSOCIATIONS
Held on
31st MAY 2007 at 2.00pm
In the
HAYWOOD ROOM, COUNCIL HOUSE

PRESENT

ST LEGER HOMES

Janet Clarke	Assistant Director of Customer Services
Linda Milan	Company Secretary
Dave Willis	Community Liaison Manager

STANDING JOINT COMMITTEE

Lyn Ralph	Chair
Brian Naughton	Vice Chair
Mavis Williams	Secretary
Frank Knapton	Assistant Secretary
Sue Wilkinson	Treasurer
Andy Kerr	Assistant Treasurer
George Hardy	
David Evans	
Ernie Plastow	
Colin Leonard	

Naz Hussain	Federation Support Officer (minutes)
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1. WELCOME

Lyn Ralph opened the meeting and thanked everyone for attending.

2. APOLOGIES

Martin Musgrave	SLHD Chief Executive
Sue Bowie	SLHD Information & Involvement Manager
Linda Teasdale	
Lin Myers	
George Jackson	
Ali Melli	
Ashkan Melli	

3. MINUTES OF THE LAST MEETING

The minutes were accepted as a true and accurate record proposed by Ernie Plastow and seconded by Brian Naughton.

4. MATTERS ARISING

Pg. 2 Matters Arising

Frank Knapton asked if the minutes for the meeting were cascaded to all managers across SLHD and DMBC, Naz Hussain stated that all managers of SLHD received minutes but not those of DMBC.

Janet added that DMBC representatives were invited to the compact review meetings, which would update them on TARA issues and the work of the SJC.

Pg. 2 Matters Arising

Linda Milan stated that calls waiting times in April were down to 22 seconds and Andy Kerr added that all hang-ups / errors were now being monitored and reviewed. Dave mentioned that visits to the Repairs Call Centre are still ongoing and anyone interested in taking part should contact Tom Cunningham in the CLO Team. Dave added that 4 SJC members and Naz had already taken the opportunity of visiting the centre.

Pg. 2 Matters Arising

Frank asked for an update about the Garden service, Dave agreed to look into the matter and feedback.

Pg. 2 Matters Arising

Mavis Williams stipulated that many tenants were still under the impression that 1st week in May was a rent-free week. Linda reported that a decision has been made that next year the cards sent to persons who have a commitment to pay full or part rent, and do not pay by Direct Debit will include personal details of the name, address and the amount of rent payable. The card will as usual display details of the rent free weeks and an example of the 2008/9 rent weeks was shown to the meeting. Mavis Williams asked to be provided with a copy and this was agreed. Frank Knapton added that SLHD need to further re-emphasise the benefits of paying by direct debit and that it is a free service.

Pg. 3 Directors Report

Linda reported that the SLHD Board Conference is to take place on 6th June 07 not 9th June (as in previous minutes).

Pg. 3 Directors Report

Lyn asked for an update on the issues raised at Middlegate in reference to communal areas. Dave said that a SY Fire Service Officer had visited the flats and undertaken a risk assessment, which will be discussed further at the next Middlegate TARA meeting.

Pg. 6 Any Other Business

Andy Kerr reported that if tenants wanted to know the results of their asbestos survey they should contact 'Michelle Beasley'.

Linda suggested having an article in the House Proud newsletter with more information on asbestos surveys and would ask for investigations but that Data Protection legislation may prevent details being given to the meeting.

Pg. 6 Any Other Business

Sue Wilkinson asked for an update about the situation on Walpole Close with reference to property that is boarded up but being vandalised. The property is in occupation but is attracting anti social behaviour and needs addressing urgently.

5. DIRECTORS REPORT

Linda reported that a final draft response for inspection has been produced but the audit commission has not yet given a date for the decision to be announced of the recent inspection. When decision is made public the report can be accessed from audit inspections website and SLHD will be using all mediums of the media to promote the decision.

Results will not be in the next edition of the House Proud as it has already gone to print, but however will include information in the next edition.

The Council has elected 3 new members to sit on the SLHD Board Pat Haith, Stuart Exelby and Bill Mordue who have replaced Joe Blackham, Margaret Ward and John Mills.

Linda also mentioned that the lease had been signed for the new premises on Ten Pound Walk. The building will be occupied on a phased basis with colleagues from the ground floor of the Council House where we have received a notice to quit being the first to move.

6. COMMUNITY LIAISON / DIVERSITY REPORT

Dave Willis presented the report from the two teams. Please see attached report.

Other points raised in relation to the CLO report:

- Lyn asked if any other TARA's had sought funding from SLHD.
- Dave reported that all feedback received from the call centre visits were positive.
- Mavis asked for Community House meetings to re-start and Dave agreed to progress.
- Brian noted that any changes / cancellations to Mobile Display Unit bookings need to be passed on to the SJC.

7. CHAIR'S REPORT

There was no Chair's Report.

8. ANY OTHER BUSINESS

Smart Water Packs

Brian asked for an update on the availability of smart water packs for tenants, Janet replied they are available upon request through the CLO Team.

Compact Review Steering Group

Dave said he has set up a steering group for the purpose of producing a reviewed Compact document to be presented to the Board by December 2007. He asked for 2 volunteer representatives from the SJC to sit on the steering group and explained that the first meeting was planned for Tuesday 5th June 2007, 10.30am at St. Leger Court. Sue Wilkinson and Mavis Williams agreed to sit on the group but explained that they would miss the first meeting due to other commitments. Dave agreed and thanked them for their co-operation.

SJC Budget

Sue requested that a meeting be arranged to look at the grant, Janet replied that Judith Jones had held some preliminary discussions with DMBC and she would ask Sue Bowie to take this forward.

9. DATE & TIME OF NEXT MEETING

Thursday 28th June 2007 at 2pm in the Haywood Room, Council House.

Meeting closed at 3.45pm.