



**Central Area Forum Meeting
28th July 2010**

Tenants and Residents Resource Centre, St James Street.

Minutes of Meeting:

Date: 28th Of July

Time: 10.30am

Venue: Tenants and Residents Resource Centre, 40 St James Street, Balby Bridge,

Present:

Judith Jones	SLHD Director Customer Services
Gavin Shawcroft	SLHD Community Engagement Officer
Janet Walker	SLHD Community Engagement Admin Support
Cllr. Moira Hood	
Cllr. Eva Hughes	

Mavis Williams	Chairperson Wheatley C.A.N TARA
Ruth Davies	Ennerdale TARA
David Evans	Ennerdale TARA
M. Ritchy	Ennerdale TARA
Marion Baxter	Intake Central TARA
Rodger Haldenby	SLHD Board Member
Godwin Mudzimu	BME TARA
Norman Hayes	Westbourne TARA
Marie Lane	BME TARA
Marion Baxter	Intake Central TARA
Alan Hornsby	Balby Littlemoor TARA

Item No	Item	Action
1	<u>Housekeeping.</u> MW explained the housekeeping aspects to the group.	
2	<u>Welcome and Introductions</u> MW welcomed everyone to the meeting and introductions were made.	
3	<u>Apologies</u> Apologies were received from Dave Willis - SLHD Neighbourhood Manager Rachael Blake -DMBC Neighbourhood Manager Heather Saunders - Federation Support Officer/ Community	

	<p>Engagement Officer Cllr Mark Thompson Cllr Patrick Wilson Cllr John McHale Helen Kilshaw - SLHD Senior Performance Analyst Cllr Stephen Coddington Alan Dean</p>	
4	<p><u>Minutes of Last Meeting</u></p> <p>P2. Marie Lane queried the New Opportunities Centre that opened on Carr House Road. Mavis explained the role of the centre and what they had to offer.</p> <p>P4. The 4th paragraph under Any Other Business should be amended to read David (Evans) instead of Malcolm.</p>	
5	<p><u>Managers Report</u></p> <p>Judith gave apologies from the Central Team due to their being no report to hand out but stated that everyone was very busy with the Audit Commission Inspection whilst at the same time carrying out their normal duties.</p> <p>Judith reported that the South Yorkshire Fire & Rescue exercise in the high rise flats in Intake had gone extremely well giving all the shifts experience of high rise fires whilst at the same time giving reassurances to the occupants. It was currently being looked at to see if the programme could be repeated on the flats in Balby Bridge.</p> <p>Roger Haldenby commented that the exercise was treated as a real emergency and was well attended. The fire boxes on the entrances were especially useful and worked very well. A film had been made of the exercise for the fire service and SLHD. Judith would be speaking to the fire service as to whether the fire box's idea should be used in all the high rises.</p> <p>Godwin Mudzimu reported that Birmingham were using motorbikes for attending small fires. Judith stated she would pass this information on.</p> <p>Judith went on to speak about the Central Anti Social Behaviour Team which deals with high level anti social behaviour and comes through the NAG & JAG route. This was set up as a direct response from the Edlington case. Lynne Williamson was working with the team on secondment.</p>	
6	<p><u>Performance Indicators</u></p> <p>Judith Jones provided all present with a performance Indicator report. Each target was looked and all queries were answered by Judith.</p> <p>Alan Hornsby asked if the anti social behaviour cases could be broken down into the different levels. Judith would speak to the team about this.</p> <p>Routine repairs had improved since last month. Moira Hood</p>	JJ

spoke of the inconsistency when batch work was carried out with the promise of someone returning to complete the work the next day and it doesn't happen. Judith to speak to Mick Worritt about this.

JJ

Judith explained why the gas services figures differed so much and how interrupters were being fitted on boilers where it had been difficult to get access to.

A brief discussion took place on the reletting of vacant homes and why certain properties were taking so long to relet. Cllr Eva Hughes spoke of the big demand for bungalows and the letting of bungalows to the younger age bracket.

Cllr Moira Hood asked when we were getting the asylum homes back. Judith stated they were coming back on phrased return but were not in good condition.

Marie Lane asked if there was a case of racism, was there houses set aside for this. Judith replied we have Julie Jablonski who was the dedicated race hate crime officer. Depending on the nature of the case it may go to the new anti social behaviour team who are multi agency and if all agree it could bypass the bidding process if it was of a serious enough nature. Marie to send details of the person who was having problems to Judith.

Marie also stated that she thought the CBL process disadvantages older people who cannot use the internet. Judith explained to all present the various methods of bidding and how we assist the most vulnerable with their bidding. Also how there are process's in place to make sure that we don't miss our most vulnerable tenants.

Judith explained that we were dealing more effectively to reduce the rent arrears of former customers. Cllr Eva Hughes asked what the likelihood of recuperating the monies was. Judith went on to explain the various avenues open to us to reclaim the money. Godwin asked if SLHD could insure against bad debt. Judith did not think this was possible but would check.

JJ

Alan Hornsby stated he knew that Decency had transformed lives, but had we got the money to complete all the works. Judith replied that at the moment we were on course and would know more after the comprehensive spending review.

David Evans spoke of tenants who had refused to have the Decency works done. Would there be enough money left in the pot to complete Decency once the tenant had left the property. Judith replied that there was a sum of money put aside for this to either complete decency or to bring the property up to standard. David spoke of his own properties issues with subsidence. Judith to look into this.

7	<p><u>Future of Area Forum</u></p> <p>Mavis addressed the forum asking:</p> <ul style="list-style-type: none"> • How many forum meetings would they like in the community? • Where they would suggest the meeting be held. <p>It was agreed that 2 meetings would take place in the area's and the venues to be Intake and Ennerdale.</p>	
8	<p><u>Chairs Report</u></p> <p>Mavis thanked everyone for attending and didn't have anything to report.</p>	
9	<p><u>AOB</u></p> <p>Marjorie asked why the aerials were being altered in the flats but not the bungalows on her estate. Judith to check.</p> <p>Mavis gave an address on Fossard Close to Judith whereby a tree was causing problems with the aerial. Also on her own property a tree was blocking the path. Judith Jones to look into this.</p> <p>David Evans spoke of the numerous battles he had had with the issue over the shutters at the Ennerdale centre. Now he had been informed that they were beyond repair. Gavin Shawcroft to speak to the committee at the next meeting over this matter.</p>	
9.	<p><u>Date and Time of Next Meeting</u></p> <p>Wednesday 29th September 2010 at 10.30am</p> <p>Tenant's and Resident's Resource Centre St James Street Doncaster</p>	