



## South & East Area Forum

### Minutes of Meeting:

**Date:** 27 July 2010

**Time:** 10.30am

**Venue:** Tenants & Residents Resource Centre

### Present:

|                 |   |
|-----------------|---|
| Andy Kerr       | Rossington Central TARA                               |
| Alan Hindson    | East Neighbourhood Manager, St. Leger Homes           |
| Judith Jones    | Director Customer Services, St. Leger Homes           |
| Michaela Heaps  | Community Engagement Support Officer, St. Leger Homes |
| Mick Wilson     | Oldfield Crescent TARA                                |
| Moira Greaves   | Wadworth TARA   |
| Rodger Haldenby | SLHD Board Member                                     |
| Tom Cunningham  | Community Engagement Officer, St. Leger Homes         |

| Item No | Item  | Action |
|---------|---|--------|
| 1       | <p><b><u>Housekeeping</u></b></p> <p>The location of the toilets and fire exit were announced.</p>  |        |
| 2       | <p><b><u>Welcome &amp; Introductions</u></b></p> <p>Andy Kerr opened the meeting and welcomed and introduced everyone.</p>  |        |
| 3       | <p><b><u>Apologies</u></b></p> <p>Cllr Richard Cooper-Holmes<br/>           Cllr Andrea Milner<br/>           Cllr Pat Porritt<br/>           Heather Coulthard DMBC Neighbourhood Manager<br/>           Heather Saunders - Federation Support Officer/ Community Engagement Officer<br/>           Helen Kilshaw - Senior Performance Analyst<br/>           Jane Davies - Senior Neighbourhood Housing Manager</p> |        |
| 4       | <p><b><u>Minutes of the Last Meeting</u></b></p> <p>The minutes were commended by Rodger Haldenby as they were very informative.</p>  |        |

Matters Arising

*Page 1*

No issues.

*Page 2*

Andy Kerr stated that the Powerpoint presentation Judith Jones presented at the last forum meeting was very good. Judith added that she'd be happy to do it in future for other groups.

Rodger Haldenby suggested a map is produced that shows the location of all Communal Halls. This follows on from opinions that the Communal Hall on Maple Grove was hard to find.

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Currently as part of the 'diversionary activities' a boxing club is being held in Rossington along with sessions for nails and facials being held to cater for girls. This began last week and 14 attended.

Andy Kerr shared his concern that not all areas in the borough get the same level of service. He said that Rossington are fortunate they have regular successful estate walks.

Andy also reiterated that he is having problems with the 40 foot trees at the back of his property and also that they are interfering with his television aerial. He said an arbour culturist has already been out and explained that healthy trees cannot be chopped down. Judith Jones has requested a written report on why this decision has been made. Alan Hindson added that it is more logical to remove the trees and replace them with some that are more suitable.

Moira Greaves explained about a plant that is growing over into the car park on her estate. Alan Hindson is to case this up.

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Judith explained that the company is performing better than it was this time last year.

There have been no requests yet by tenants for Saturday appointments.

*Page 5*

Neighbourhood Alliance was named 'Operation Alliance' in the previous minutes. This was its original title. Alan Hindson added that when this was located in Moorends it was successful and there was positive feedback from the multi-agency meeting at the end of the programme.

St Leger Homes Caretakers are currently undertaking regular inspections of the garage sites and tasks from this are being completed on time.

AH

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|---|---|----|
|   | <p>Introductory tenancies are being explained before and during a property sign up. Also, 3 formal visits take place during the 1<sup>st</sup> year.</p> <p><i>Page 6</i><br/>Alan Hindson explained that training is taking place to deal with tenants who are fly-tipping. Furniture etc that is being left in tenants gardens is being dosed with SmartWater to stop fly-tipping. SLHD staff can only do this with properties that are council owned.</p> <p><i>Page 7</i><br/>The closing date has passed for applications for the Estate Improvement Fund. A meeting will be held within the next two weeks to decide which applications this fund will support.</p>   |    |
| 5 | <p><b><u>Managers Report</u></b></p> <p>Alan Hindson covered this item on behalf of Jane Davies.</p> <p>Along with the boxing club and nail/facials sessions in Rossington being held as part of 'diversionary activities' there are also other activities happening in the borough. Taekwondo is being held in Stainforth along with a fishing club in Thorne. These activities are mainly community led.</p>  |    |
| 6 | <p><b><u>Performance Indicators</u></b></p> <p>Judith Jones ran through the south &amp; east performance.</p> <p>She explained that injunctions are more effective than evictions. A staff member of SLHD is currently part of the central ASB team.</p> <p>Andy Kerr compliment the work SLHD's workmen did when carrying out his gas service. He said this is an improvement to when it was carried out by PH Jones. Judith Jones will pass this onto Sharon Adam.</p> <p>Judith explained that we are currently looking at changing the way we monitor and re-let properties.</p> <p>We have a social enterprise in Sheffield that is looking into the satisfaction of the decency work.</p> <p>There were concerns raised about the indicator regarding 'Complete Decency refurbishment to homes'. Judith asked how this figure could be shown and explained me accurately. It was confirmed that if a property is void and is in an area where decency has been carried out then the property will receive it.</p> | JJ |

|    |   |          |
|----|---|----------|
| 7  | <p><b><u>Future of the Area Forum</u></b></p> <p>Andy Kerr said that the turn out at the last area forum in Armthorpe was disappointing. Judith suggested this is publicised better in future.</p> <p>Mick Wilson suggested the forum could be held with the PACT meetings. He also suggested a future venue for the forum on Field Road, Stainforth.</p> <p>Tom Cunningham suggested the forum is turned into two separate community forums as this may increase attendance. Polton Close was suggested as a venue for the East.</p> <p>Judith Jones is to progress on this item at the next meeting.</p>  | JJ       |
| 8  | <p><b><u>Chair's Report</u></b></p> <p>Andy Kerr explained that the Federation have contacted all TARA's via letter asking for their support regarding St. Leger Homes' one year contract. Unfortunately only 7 TARA's have responded. Judith added she is confident SLHD will get an extension.</p>  |          |
| 9  | <p><b><u>Any Other Business</u></b></p> <p>Andy Kerr asked if we have a Neighbourhood Charter. Alan Hindson explained he has attended a couple of meetings when this was set up. Leaflets were produced but not well distributed throughout the borough. The ownership lies with DMBC Neighbourhood Managers. Andy is to contact Heather Coultard/Alan Cunningham for an update on this.</p> <p>Judith Jones to look into the quality of the footpath at Skipwith Gardens, Rossington.</p> <p>Polton Close TARA is holding a Fun Day on Thursday to raise money for charity.</p> <p>Tom Cunningham stated he currently has interest in Stainforth and Denaby for new TARA's to be formed.</p> | AK<br>JJ |
| 10 | <p><b><u>Date &amp; Time of Next Meeting</u></b></p> <p>TBC</p>   |          |