

**Minutes of the North East Forum Meeting
18th April 2007, 10.30am
In The Haywood Room**

Present

Brian Naughton	CALM TARA / SJC	(Chair)
Mary Menton	CALM TARA	
Val Jennings	CALM TARA	
Dennis Wall	Thorne South TARA	
Michael Wilson	Oldfield Crescent TARA	
Iris Nicklin	Church Balk TC	
Sheila Allen	Church Balk TC	
W Pearson	Kirk Sandall TARA	
M Pearson	Kirk Sandall TARA	
Alan Hindson	SLHD	
Howard Lygo	SLHD	
Helen Killshaw	SLHD	
Jonathan Exley	Community First	
Naz Hussain	Federation Support Officer	(Minutes)

1. Welcome & Introductions

Brian Naughton opened and welcomed everyone to the meeting.

2. Apologies

Ken Barley	Thorne South TARA
George Hardy	Polton Close TARA

3. Minutes of the Last Meeting

The minutes were read and passed as a true record.

4. Matters Arising

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Val asked for an update about the eviction process and was informed it was still ongoing.

5. Managers Report

Alan Hindson reported that SLHD has gone through an audit inspection and still are providing evidence, information etc. for the inspectors. But felt that the inspection had gone well and would receive an initial response in a

couple of weeks with the final decision expected in June 07. However SLHD are confident in achieving the required 2 stars.

Alan also stated that Rebecca Wilkie who is currently the Assistant Director for the East is moving to a new post in 'Choice Based Lettings' for a period of 7 months. Janet Clarke will fill her role in the interim.

Mary asked what would happen to those on the waiting list when moving to the new 'Choice Based Lettings' system, Alan replied they would remain on the list but there will be a new application process. Information on properties will be available online and those specifically requesting that property will be eligible for it.

Howard Lygo reported that 2 teams are now in place for drainage repairs / maintenance, but are only for property damage and not for streets or highways.

Michael Wilson reported that the temporary repairs of roofing on Oldfield Crescent need checking. Howard stated that there had been delays in this due to change in legislation when working on roofs as operatives must now use scaffolding, but are now looking to review the situation.

Community First

Jonathan Exley of Community First asked for any issues relating to his team / organisation to be taken back and looked into.

Mary felt that the grass cutting was not done adequately and rushed; Jonathan stated that they do 12 cuts a year and will look into the situation of untidy cuttings. He also added that SLHD had now taken over the garden service for OAP's.

W Pearson enquired about the laws of using residential parking bays, Alan said that signs could be put up but were not enforceable by SLHD.

Various issues on weed killer were raised as workers spraying the substance on inappropriate areas such as on flowers, grassed areas, etc. Jonathan to investigate the matter.

Jonathan also reported that Safer Neighbourhood Team Wardens were now working closely with PCSO's and are based in local police stations

6. Performance Indicators

Helen Killshaw disseminated information on performance of SLHD and stated she would be doing this via the SJC to all TARA's. There is a folder in the Haywood Room with all the performance figures / information and is updated every month.

Performance in February was discussed for the borough and key figures were outlined for the North East area, including:

- Anti Social Behaviour cases received – 39 cases

- Anti Social Behaviour cases resolved – 12 cases
- Non-urgent repairs to homes – 9.2 days
- Urgent repairs to homes – 97.15%
- Gas Servicing – 9 outstanding
- Re-let vacant homes – 28.04 days
- New lets – 17 properties
- Rent arrears – 1.08% (£193,000)

7. Chairs Report

Brian stated that the inspection was discussed at the previous board meeting and went really well, therefore are anticipating reaching two stars.

Val supported this as she felt SLHD were doing a great job and the forum as a whole felt the same about SLHD.

8. Any Other Business

There was no other business.

9. Date & Time of Next Meeting

Wednesday 13th June 2007, 10:30am in The Haywood Room.

Meeting closed at 11.55am.