

Minutes of the North East Forum Meeting
7th February 2007, 10.30am
In The Haywood Room

Present

Brian Naughton	CALM TARA / SJC (Chair)
Mary Menton	CALM TARA
Val Jennings	CALM TARA
Dennis Wall	Thorne South TARA
Ken Barley	Thorne South TARA
George Hardy	Polton Close TARA
Alan Hindson	SLHD
Howard Lygo	SLHD
Paul Rowe	SLHD

1. Welcome & Introductions

Brian Naughton opened and welcomed everyone to the meeting.

2. Apologies

No apologies received.

3. Minutes of the Last Meeting

The minutes were read and passed as a true record.

4. Matters Arising

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Brian asked Ken Barley about Community First, who said he had no luck in getting an update on the situation on the standard of grass cutting.

Pg. 1

George Hardy queried why Community First does not attend these meetings. Naz Hussain agreed to invite Community First to the next meeting.

Pg. 2

Val Jennings asked Dennis Wall if he contacted the Neighbourhood Watch Association. Dennis stated that he passed the details to a member of his TARA and to the Smart water project.

5. Managers Report

Alan Hindson informed the meeting that general indicators were looking positive for the East area. He also added that the repairs centre had relocated to Stanley House, which is larger and a more effective working environment.

6. Maintenance Report

Repairs

Howard Lygo informed the group that all repairs had improved except non-urgent ones, which remained the same. However next months report may differ due to recent poor weather conditions.

Operatives are now expected to report additional repairs if identified when completing jobs.

Mary felt that SLHD were responding to repairs much more efficiently than DMBC was previously.

Brian felt that estate walkabouts do not give the opportunity to flag up issues other than drop kerbs, overgrown hedges, etc.

Alan agreed to send details of future walkabout dates for the North East area for Naz to disseminate with the minutes.

Andy Rowe stated that if anyone encountered any problems with the parking of SLHD vans, they need to report them to SLHD.

Gas Services

Andy reported that the margin for the gas service programme is now 3 months and have had access problems to carry out the check but are taking action to resolve this.

Empty Homes

On average 45 properties per week are being worked on and recently 5 properties in the East area have been made available to let and are also hitting the targets.

Reality checks are coming back above satisfactory and are undertaken by those on the 'menu of involvement' list and the SJC.

7. Chairs Report

Brian asked for the forum members to decide on the frequency of the meetings and it was agreed to hold them bi-monthly.

Brian also reported that tenants on the Kingsway estate had agreed to be relocated.

7. Any Other Business

Eviction Process

Val enquired what the eviction process was for SLHD; Alan stated that a tenant must breach their tenancy agreement. But the opportunity is given for the tenants to redeem themselves.

VAL said that there had been anti social behaviour problems in Mapley. Brian added that Warwick Chapman was looking into the matter. He also added that SLHD could offer a mediation service between disputing neighbours.

8. Date & Time of Next Meeting

Wednesday 18th April 2007, 10:30am in The Haywood Room.

Meeting closed at 11.50am.