

**Minutes of the North West Forum Meeting**  
**9<sup>th</sup> October 2007, 10.30am**  
**In The Haywood Room**

**Present**

Ernie Plastow	SJC / Model Village TARA	(Chair)
Mary Paton	Woodlands New Estate TARA	
Harold Trickett	Kirkstone Close TA	
Kath Trickett	Kirkstone Close TA	
Norman Rowleston	SARA TARA	
Barbara Powell	SARA TARA	
P Grange	Woodlands New Estate TARA	
Carol Bailey	Toll Bar TARA	
Len Thomas	Trafalgar Estate TARA	
John Parkes	Trafalgar Estate TARA	
Lynne Harrison	SLHD - Community Liaison Officer	
Joanne Crossley	SLHD	
Helen Kilshaw	SLHD	
Naz Hussain	Federation Support Officer	(Minutes)

**1. Welcome & Introductions**

Ernie Plastow opened and welcomed everyone to the meeting.

**2. Apologies**

Keith Jobson	Middlegate TARA
Julie Adams	Latin Gardens
Dave Wilkinson	SLHD
Sarah Lee	SLHD

**3. Minutes of Last Meeting**

The minutes were agreed and passed as a true and accurate record with the following amendments:

Pg 2 – Donations / equipment for flood victims could be left at 'Unit 1 at Refurnish opposite ASDA in Carcroft' as opposed to Unit 1 at ASDA as stated in the previous minutes.

**4. Matters Arising**

Pg 1 – Mary Paton reported that the situation on Lawn Avenue still remained the same with no further developments as previously promised. Joanne Crossley agreed to look into the issue.

Pg 1 – Harold Trickett stated that work on Kirkstone Close was continuous and work required for the Kirkstone Community Hall was going through.

Pg 1 – Barbara Powell reported that SARA TARA had received no information about 'Smart Water Kits'; Lynne Harrison to look into the matter.

Pg 2 – Kath added that the tenant who recently had decency works completed at her homes had been reimbursed for a shower component from Bramalls Construction Ltd.

## **5. Manager's Report**

### SLHD

As there was no manager's in attendance, Joanne Crossley agreed to take any issues and answer any queries anyone had.

### Decency Programme

Joanne Crossley was asked to attend to discuss the 'decency Programme' currently underway throughout the borough.

Joanne explained the criteria used to prioritise the areas to be done first under decency and stated a list of 23 were criteria's used to prioritise areas, with each estate scored fairly. Those areas with bungalows received extra points and all bungalows are expected to be completed by 2008 / 09 under the new revised proposal requested by DMBC.

Carol Bailey asked if the Toll bar area properties had been brought forward to this year due to the recent floods; Lynne replied that Paul Elliot (Capital team) would be best person to contact and agreed to contact him with the query.

Norman Rowston mentioned that the area of Skellow still had not fully completed fencing even after they was programmed to have it completed a while back. Joanne stated that SLHD was working with DMBC to programme environment works as have a budget of £1 million for environmental works.

Harold Trickett thanked SLHD and the contractors who completed Decency Works on Kirkstone Close and felt they had done a fantastic job.

John Parkes expressed his concern that the guttering in the Carcroft area has still not been completed even though it should have been completed over 2 years ago. He also added that the bungalows were not deemed to be safe from the fire department. Joanne explained that all properties prior to Decency being completed at a property undergo a full health & safety survey, but agreed to pass on his issue to Paul Elliott.

Ernie stated that SLHD had an ongoing planned maintenance programme, which includes work to guttering.

### Recycling

Naz explained an invite had been sent for a recycling representative to attend but had no response.

Kath Trickett felt more information was still needed to educate on what can and cannot be put into recycle bins / boxes. John re-iterated this point and explained it was a serious issue as many tenants / residents were not informed of recycling processes.

Naz agreed to invite again a member from the recycling team

## **6. Performance Indicators**

Helen discussed the various monthly performance figures for August 2007 and updated the Performance file, which is located within the Haywood Room. Helen disseminated the performance information document and discussed each figure detailed and updated that an extra section has been included to highlight targets to give a clearer picture and to help compare data. The issues highlighted were:

- Numbers of allocations were down due to suspension in lettings because of the floods;
- Borough figure for customer rent arrears was 1.98%
- Borough figure for former customer rent arrears was approximately £2 million.

Other actions derived from the discussion were:

- Invite a representative from the rents team and the repairs team to discuss rent arrear issues and repairs related queries; Naz to invite.

## **7. Chairs Report**

Ernie reported that Standing Joint Committee members along with officers from St Leger Homes of Doncaster are to attend all association / club meetings to discuss 'Introductory Tenancies'. The purpose of this is to give tenants / residents a balanced view on 'Introductory Tenancies' to help them make an informed decision as to whether they would like St Leger Homes to introduce this scheme.

## **8. Any Other Business**

There was no other business.

## **9. Date & Time of Next Meeting**

Tuesday 4<sup>th</sup> December 2007 at 10.30am in The Haywood Room.