

Minutes of the South West Forum Meeting
10th December 2007, 10.30am
The Haywood Room

Present:

Sue Wilkinson	Broomhouse Estate TARA / SJC (Chair)	
Lyn Ralph	Denaby Central TC / SJC	
Frank Knapton	Morton and Chaucer TARA / SJC	
Linda Teasdale	Poets Corner TARA / SJC	
Colin Leonard	The Oval TARA / SJC	
Ann Leonard	The Oval TARA / SJC	
Eddie Orton	Balby Littlemoor TARA	
Alan Hornsby	Balby Littlemoor TARA	
Maureen Tennison	Edlington Royal TARA	
Averil Redsull	Coronation Gardens	
Carole Regan	SLHD	
Helen Kilshaw	SLHD	
Michael Butler	SLHD	
Jonathan Hall	DMBC	
Abby Wilson	DAWN Environmental	
Naz Hussain	Federation Support Officer	(Minutes)

1. Welcome and Introductions

Sue Wilkinson opened the meeting and introductions were made.

2. Apologies

Averil Redsull	
Lynn Chamberlain	SLHD
Dave Wilkinson	SLHD

3. Minutes of the Last Meeting

The minutes were agreed as a true record.

4. Matters Arising

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Frank thanked Carol Regan and her team for erecting the signs for the 'Bhatia Centre' in Mexborough.

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Alan Hornsby asked for an updated about the gate to be put in at the back of 'Stanley Gardens'; Carol agreed to find out when it was programmed to be completed.

5. Managers Report

SLHD (Carole Regan)

Carole reported that the long term empty properties (flats) on Woodlands Way had been brought back to let, but have not undertaken any accompanied views as of yet. There are no plans to rebuild the bins store for the complex.

There were recent problems highlighted with Anglian Windows, which have been resolved.

Maureen Tennison stated that 'coal sheds' on Duke Crescent need to be removed; Carole agreed to look into the issue.

Linda Teasdale asked for a representative from the Pathfinder team to attend a future meeting; Naz agreed to action this.

Decency (Michael Butler)

Michael asked for any issues relating to Decency Works and the programme that he could help to deal with or pass on to relevant persons in SLHD.

Alan enquired when decency work is to begin in the Stanley Gardens and Roberts Rd area as properties are currently in a poor state.

Michael stated that they have only information on works to be carried out until March 2008 as funding allocations have not been determined for the next financial year therefore cannot plan until allocations are made.

A discussion ensued on the criteria used to prioritise the areas to be done first under decency. Michael explained that there was a list of 21 criteria's used to prioritise areas, with each area scored fairly.

Maureen enquired if stone window sills were to be replaced under decency; Lyn Ralph agreed to look into this.

Frank asked why the colour for rendering properties on Chaucer Rd in Mexborough differed between properties; Carol to find out.

Recycling

Jonathan Hall of DMBC and Abby Wilson of DAWN Environmental provided information on recycling issues through the medium of leaflets and stated they would take any comments or questions regarding recycling.

Colin Leonard reported that SITA (Waste Collection) collected all waste including recyclable materials; Jonathan stated this should not be happening and agreed to investigate the matter.

Eddie Orton asked if there was any future plans to collect and recycle other materials; Jonathan replied no real plans at the moment due to lack of appropriate recycling plants.

Alan raised the issue about recycling batteries as this was a big issue at the moment; Jonathan commented that there was new EU directive relating to recycling of batteries and pilot schemes are being looked into.

Colin asked if it would be possible to arrange a visit to local recycling centres such as the Denaby plant; Abby stated that could be arranged upon request.

Abby also highlighted she would be willing to visit TARAs to discuss any issues relating to DAWN Environmental and the work they do.

6. Performance Monitoring

Helen discussed the various monthly performance figures for September 2007 and updated the Performance file, which is located within the Haywood Room.

Helen disseminated the performance information document and discussed each figure detailed. The issues highlighted were:

- Change in number of days taken to deal with complaints from 7 to 5 and 28 to 20;
- Currently reviewing how to feedback on waiting / transfer list through choice based lettings.

Examples of the types of anti social behaviour cases and breaches of tenancies were highlighted and included:

- Noise
- Harassment / Intimidation
- Hate/ism
- Criminal Damage
- Animal
- Vehicle Nuisance
- Drugs
- Alcohol Related
- Domestic Abuse
- Physical Violence
- Litter, Rubbish, Fly Tipping
- Garden Nuisance
- Communal Public area Misuse
- Sexual Acts
- Other Criminal Behaviour
- Tenancy Breaches

Other actions derived from the discussion were:

- Change wording of 'Gas Servicing' indicator for more clarity.
- Invite a representative from the Choice Based Lettings team to attend the next meeting; Naz agreed to action this.

Helen agreed to look into the issues raised and feedback at the next meeting.

7. Chair's Report

Both Lyn and Sue discussed the details of next year's Tenants' & Residents' Day (Tenants Conference), which is due to take place on **Saturday 19th April 2008** at the newly re-developed **Doncaster Racecourse**.

Similar to the previous event there will be various activities and entertainment on offer to suit all ages and backgrounds as well as a large exhibition area as part of the conference.

In addition the Doncaster Federation will hold its Annual General Meeting as well as the highly successful 'Oscars Day' (Awards Ceremony). This is to celebrate the success and achievements of all the tenants and residents groups in the Borough and in recognition of the individuals that have gone the extra mile in promoting the principles of the tenant movement.

Brian asked for all TARA's to start thinking of the successes and achievements so they can be nominated for an award. The awards categories include:

- Name a Good Neighbour;
- Best Achieving TARA / TC;
- Most Innovative Project;
- Best Achieving Workforce;
- Staff Who Cares.

8. Any Other Business

There was no other business.

9. Date and Time of Next Meeting

Monday 11th February 2008, 10:30am in The Haywood Room.